

Sysco Specialty Meat Group Achieves FSQA Excellence From Farm to Fork

Case Study: FSQA & Supplier Quality Management



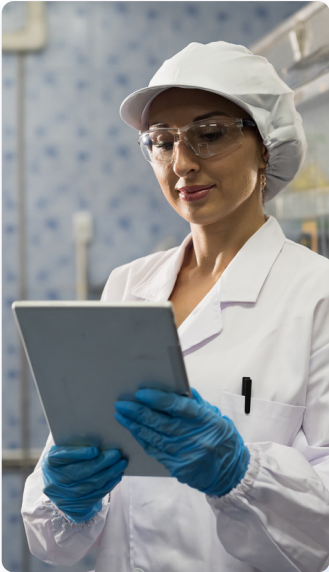
AuditComply successfully digitized and streamlined Sysco Specialty Meat Group’s (SSMG) Food Safety, Quality and Compliance program. By replacing the labor-intensive pen-and-paper systems with AuditComply’s Food Safety & Quality Management solution, SSMG transformed their operations, increasing yield, improving quality and driving compliance across all 25 facilities. Key solutions included mobile auditing, real-time reporting and templated audits with intelligent scoring & grading to ensure compliance with SQF, USDA, FSMA and more.

The Sysco Specialty Meat Group Story

Sysco Corporation, the world's largest foodservice distributor, serves over 620,000 customer locations in the food and hospitality sectors. Founded in 1969 and headquartered in Houston, Texas, Sysco operates across the U.S., Canada, Europe, and beyond, with over 330 distribution facilities and 75,000 employees, generating annual revenues exceeding US\$50 billion.

The Specialty Meat & Seafood division provides high-quality, fresh and frozen meat and seafood products, including beef, pork, lamb, veal, poultry, and a variety of seafood. Strategically located facilities across the U.S. ensure efficient product distribution. Sysco’s commitment to food safety and quality is rooted in a “quality first” approach throughout its operations.

Sysco’s reliance on traditional paper-based processes for food safety and quality management created inefficiencies, errors, and data inconsistencies. Manual records were prone to loss or damage, complicating compliance and data integrity. Additionally, the lack of real-time visibility hindered proactive issue resolution and performance improvement. To address these challenges, Sysco went to the market to source a technology platform that would streamline operations, enhance data accuracy, ensure regulatory compliance meet consumer demands for better transparency.



KEY CHALLENGES

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Manual, Error-Prone FSQA System


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Ineffective Communication & Delayed Incident Responses


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Lack of Standardization Across 25 Facilities


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Difficulty Accessing and Analyzing Key FSQA Data


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Limited Insight into Supplier Quality



AUDITCOMPLY SOLUTION

- AuditComply fully automated FSQA frameworks, from Metal Detection and Label Verification to SQF, ISO and more, using customizable audit templates. A centralized document repository ensures efficient storage and traceability, while multi-plant monitoring provides clear visibility into metrics.
- Real-time alerts and structured NC/CAPA workflows enable immediate responses to critical control point deviations, ensuring swift and effective incident management.
- Standardized templates and workflows streamline compliance, maintaining consistent practices across all facilities and adapting to individual site requirements.
- Centralized reporting and real-time analytics provide actionable insights, with Power BI integration enhancing data visualization and supporting better decision-making.
- Supplier portals and Raw Material Assessments facilitate real-time collaboration and quality checks on receiving, reducing non-compliance costs and enhancing supplier quality & accountability.

BUSINESS OUTCOMES





Sysco Specialty Meat's Path to FSQA Excellence with AuditComply

Learn how SSMG successfully introduced AuditComply across 25+ sites, improving food safety, quality assurance, and operational efficiency.



Norlyn Tipton

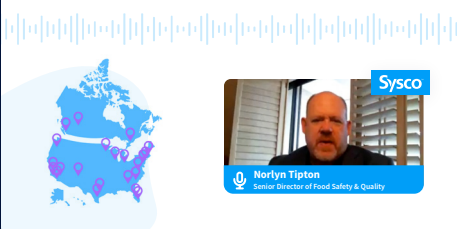
Senior Director of Food Safety & Quality

Scan QR code to view on-demand webinar.



Drive Quality, Increase Throughput

SSMG Automated FSQA Operations Across 25 Facilities



AuditComply Impact:



Supplier Raw Material Audits

SSMG use AuditComply's mobile app, raw material assessments and supplier portals to efficiently capture critical data at receiving and share in real-time. This enables improved issue detection, enhances supplier communication and elevates product quality.



Customizable Audit Templates

AuditComply collaborates with the SSMG team to develop facility-specific compliance programs for allergens, sanitation, temperature monitoring, metal detection, and more. SSMG retains full control to modify these templates as needed. Key templates include:

- ✔ SQF, USDA, FDA, FSMA, HACCP, GMP
- ✔ Metal Detection, Raw Material Claimback, Receiving & Packaging
- ✔ Label Verification, Temperature Monitoring, Allergens
- ✔ Batch Sheets, Sanitation, Maintenance, SOPs



“It always surprises me how fast the support response time is considering our operation is across multiple time zones. We try to utilize the help offered by the customer success team as much as possible, but the platform is easy to use and can be taught to anyone.”

Rachel Simpson
FSQA Supervisor at Buckhead Meat Houston



Incident Management & Critical Control Points

Automated workflows for non-conformances and CAPAs streamline issue resolution, ensuring compliance and reducing risk while improving visibility across critical production stages.



Performance Oversight of 25 Facilities with Role-Based Environments

AuditComply's asset tree functionality delivers comprehensive oversight, allowing Sysco to replicate processes, templates and workflows across facilities for consistent compliance. Role-based permissions create secure, tailored environments for users.



Enhanced Customer Engagement

Purpose-built templates manage customer complaints and returns. Real-time dashboards and data visualization tools lower complaints by swiftly managing issues and communicating feedback down the value chain.



Offline Mobile Auditing

The offline-capable iOS/Android app lets frontline teams capture data and photographic evidence in real-time, syncing seamlessly when connectivity is restored.



Data Analytics & Power BI Integration

AuditComply offers a real-time performance overview, tailored to roles and reporting needs. Power BI integration enhances data analysis, turning raw data into actionable insights.



Secure Audit System & Regulator Access

AuditComply's secure platform provides read-only access for external bodies like USDA, FDA, and CFIA. Features like bulk review allow regulators to easily navigate reports within custom, user-defined environments.

Why AuditComply?

AuditComply empowers Sysco with tools to optimize and enhance their FSQA management, ensuring compliance and operational efficiency organization wide. Sysco now benefits from standardized processes, real-time monitoring and a culture of continuous improvement, all delivered through a user-friendly, digital platform, from farm to fork.

Ensuring Your Quality, Workforce and Manufacturing Is Under Control



Engage Suppliers

Improve relationships & collaboration with dedicated supplier portals



Captivate Frontline Workers

Improve engagement & happiness with an easy-to-use solution



Prevent Recalls

Capture & track quality issues, centralizing real-time communication



Improve Yield

Reduce waste & optimize quality control to meet revenue targets

Ready to see AuditComply in Action?

Schedule Your Personalized Demo